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To Whom It May Concern:

I am the Manager of an Orthotic and Prosthetic division of Minnesota's largest Hospital group. We currently have six fully staffed clinics. We started using CAD systems about 16 years ago. We started with Shape Maker and soon added Tracer CAD. Ninety percent of our prosthetics and all our spinals were done on Tracer CAD.

Our carver was the second one built by Shape Maker and recently broke down beyond repair. We traveled all over the country looking at different systems. We narrowed our selection down to three systems, Can-Fit, Bio Sculptor, and Ohio Willow Wood's (OWW) Omega System. When it came to the decision of the carver system we looked at cost, user friendly and the tech support of the systems. Bio Sculptor is over priced and not very friendly for a novice user. Can Fit did not have the support for the system as we would like and had too many gimmicks in their software.

We chose OWW Omega System for the following reasons.

1) OWW's cost is very reasonable compared to the other two systems. I feel that OWW has a superior product to the Bio Sculptor System at half the price.

2) The Omega System is very user friendly. Their software is easy to read and understand. OWW thought of the average technician or Practitioner using the system keeping it simple. The other systems we looked at had many operations and gadgets that do not get used. We saw this first hand when visiting different clinics. Two clinics had a forty thousand dollar piece of equipment just sitting of to the side because it was too complicated to use or it did not work the way it was marketed to them.

3) The technician time we save on one spinal adds up to about three hours. The time we saved on Prosthetic BK's and AK's adds up to about three hours each with getting the limb shape, modifying and setting up.

4) Practitioners and Technicians have more time to spend with patients or other jobs.

5) OWW's support staff is the best. When OWW bought out Tracer, we thought that service would go down. Not the case, it actually increased. No matter how small the problem we were always called back that day and if it was an emergency we always had their tech support immediately. After dealing with other support staff from Shape Maker and Tracer, OWW is by far superior in their efforts to solve and fix problems that may arise. I have to say from start to finish the staff at OWW has been great.

6) The Omega System is well priced and well worth it.

Our door is always open for you to come and visit to see for your self how efficient our OWW Omega system works.

Thank You

Peter Stasica C.P.  
Manager of Prosthetics at Fairview  
1-800-635-8780